Online Order: Terms & Conditions



By submitting an online order via our website, you ("The Applicant") accept and agree to the following terms and conditions:

- AussieTel's General Trading Terms apply to this Service Application Form.
- Upon submission, the online order will be accepted to form a binding contract upon AussieTel Technologies for the Services listed in the order.
- Services are month-to-month and Monthly Charges are billed in advance on an on-going basis.
- The billing cycle starts on the 1st of each month until the end of the month.
- When a new service is added you will start being charged from the day the services is activated. Your first bill will include First Month Pro Rata charges.
 Pro Rata chargers are applicable when a new service is activated part way through the billing cycle. These charges account for the days the Service was active prior to the start of the next monthly billing cycle.
- The Critical Information Summary (CIS) contains important information about the Service plan/s you have selected. This includes information such minimum monthly cost of your plan, inclusions, data allowances, download speeds and cancellation.
- An Automatic Payment/Direct Debit arrangement is required for all Services.
- Upon payment of your First Bill it is a requirement that an Automatic Payment/Direct Debit arrangement has been completed via the My Account portal for Services to continue to be provided.
- All the information you have provided in this Application is correct.
- You are the Account Owner or you are an Authorised Representative of the Company.